SysMaster
VoIP SoftPhone

KEY FEATURES

- SIP/H.323 SoftPhone Versions with NAT Traversal Support
- Customizable Skins and Phone Profiles
- Centralized Address Book Management with Direct Import
- Customizable Soft Buttons
- Call History Support
- Centralized Softphone Setup, Provisioning, and Management
- Direct Access to User Account Balance and Call History
- Support for USB Phones

Product Overview

SysMaster VoIP SoftPhone is a next-generation telephony application which offers the functionality of a traditional telephone system from the convenience of a personal computer. The VoIP SoftPhone is specifically designed for implementation in IP PBX, IP Centrex, Virtual Office, Broadband VoIP, Calling Cards, and other VoIP applications. SysMaster VoIP SoftPhone supports the popular SIP and H323 communication protocols and offers a number of features, aimed at improving the end-user experience, such as automated provisioning, centralized address book management and customizable skins.

SYSMASTER VOIP SOFTPHONE

SYSMASTER VOIP SOFTPHONE INTERFACE

SIP/H.323 Softphone Versions with NAT Traversal Support

SysMaster VoIP SoftPhone is offered in SIP and H.323 versions, both of which support the same set of telephony features. To ensure flawless operation behind Network Access Translation (NAT) devices, such as routers, the SysMaster SoftPhone utilizes advanced NAT traversal technology.

Customizable Skins and Phone Profiles

SysMaster VoIP SoftPhone supports web based customizable skin templates. Such functionality allows providers to update the underlying image files and create customized softphones. Additionally, each provider can create multiple phone profiles with different design, language, and functionality and use them to target different customer groups.

Centralized Address Book Management with Direct Import

SysMaster VoIP SoftPhone offers centralized management of address books which allows users to conveniently retrieve their contacts at any Internet-enabled location. When SysMaster SoftPhone application starts, it retrieves all contacts from a centralized address book. Once retrieved, such contacts can be used for outbound calling, caller ID, inbound call and other services. Users can import directly their address books from MS Outlook Express, Outlook, and Lotus Notes clients.

Customizable Soft Buttons

SysMaster VoIP SoftPhone offers soft buttons with customizable functionality. Such soft buttons can be utilized for customized user experience or for easier integration with third-party PBX systems. The settings of the soft buttons can be changed in real-time and can be customized for each end-user profile.

Call History Support

SysMaster VoIP SoftPhone offers call history feature for all outgoing, incoming and missed calls. All records in the history log are matched against the existing contact database and callers are identified by their names.

Centralized VoIP Softphone Setup, Provisioning, and Management

SysMaster VoIP SoftPhone offers centralized setup, provisioning and management feature which enables service providers to easily manage their business. Softphone features/settings that can be managed centrally include, skin design, language, soft buttons, codecs, automated caller ID distribution, prefixes, extensions, and inactivity registration timeout.

Direct Access to User Account Balance and Call History

SysMaster VoIP SoftPhone offers convenient, direct access to account balance and call history information. Softphone users can check their account balances and view their call histories via the Softphone interface.

Support for USB Phones

SysMaster VoIP SoftPhone offers added user convenience via support for USB phones. The application automatically detects when an USB phone is connected to the personal computer and redirects calls to such device. Users can make/receive calls by using the USB phone.